

## Recovery Support Service

If you have been affected by the severe weather, the Recovery Support Service will help you in your recovery journey by providing personalised support.

The Recovery Support Service will link you to your own recovery support worker, who can help you navigate and access services.

Recovery support workers will walk alongside you, providing you with help to address the complex challenges and issues that emerge throughout your recovery journey. Recovery Support Services will also build your connections with local community resources and can link you to programs and services.



### Who can use this service?

Anyone who has been directly impacted by the severe weather:

- Residents with damaged or destroyed homes
- Residents experiencing additional impacts from the severe weather (for example, social, emotional and financial)
- Business owners
- Primary producers and rural landholders



### How can I access this service?

The Recovery Support Service is provided by the NSW Department of Primary Industries. No formal referral is required and you can contact the service:

- By email: [northern.recovery@dpi.nsw.gov.au](mailto:northern.recovery@dpi.nsw.gov.au)
- By phone: 0437 497 555



### What does the service cost?

It's free. You will not be charged. The costs of this service are covered by government.

#### PERSONALISED SUPPORT

Help to navigate what you need to recovery well



#### What support will I get?

- A dedicated support worker
- Practical, personal and emotional support
- Recovery updates and information
- Links to other services and programs in your community