



# Manager Hotline

Support for people leaders

24/7 access to confidential advice and guidance to help managers, supervisors, and people leaders deal with sensitive employee and workplace situations.

Dealing with sensitive employee and workplace situations can challenge you as a people leader. Let your TELUS Health Employee Assistance Program (EAP) help with confidential and professional guidance for any situation you may face.

## How it works.

The sessions are confidential and available 24/7. You will interact with an EAP clinician that will listen and help you manage through a situation you may not know how quite to handle. Together, you will explore options, brainstorm solutions, and work on action plans. Availability and modality varies by Country.

## Manager Hotline help you with:

- Disruptive or inappropriate behaviour
- Emotionally sensitive employees
- Difficult personalities
- Concerning appearance
- Personal hygiene
- Harassment or violence
- Expression of suicidal thoughts
- Illness or medical conditions

**Take the first step toward resolving your team or people issue with help from your EAP. For immediate assistance, contact us.**

