

September 2021
 • Freshcare FSQ4.2 Standard global recognition of standard to GFSI requirements (v2020.1)

October and November 2022
 • Freshcare Unannounced Audits webinars: Live Q & A with Participants, Certification Bodies, trainers & businesses.
 • Technical Steering Committee meeting to discuss issues.
 • Recommendations made to Freshcare Board to investigate.
 • Updated FAQ's published to website.

January 2023
 • Freshcare Supply Chain Standard 2 global recognition of standard to GFSI requirements (v2020.1)
 • Commence assesment of achievable program changes to FSQ4.2 to address concerns of Participants and Certification Bodies.

February to April 2023
 Program changes for FSQ4.2 documented and submitted to GFSI for approval

May 2023
 Proposed changes for FSQ4.2 agreed to by GFSI

July-October 2022
 • Feedback provided by industry stakeholders from Freshcare Participants and Certification Bodies regarding difficulties faced with Unannounced Audits program.
 • Freshcare continued engagement 1-on-1 with Participants and Certification Bodies to understand their concerns.

June 2023
 Changes to FSQ4.2 released these include:
 • Certification Bodies only required to conduct Unannounced Audits with 10% of Freshcare Participants annually – which means the 1 in 4 Unannounced Audits for all Freshcare Participants no longer applies.
 • The window for Freshcare Participants undergoing Unannounced Audits now halved from 60 to 30 days.